Anthias Corona Virus (COVID-19) Update



We would like to share with you our update on the Coronavirus situation.

At Anthias Consulting, as a small business we are very keen to continue to provide our services wherever possible, whilst of course prioritising the safety of our employees, customers and colleagues.

Scheduled Training Courses

We are continuing to offer our extensive programme of live online training courses. These take place in our <u>Virtual Classroom</u> with a clear layout featuring an HD video feed of the trainer, presentation area, interactive tools and screenshare for software demonstrations.

You can view a <u>pdf calendar</u> of our upcoming scheduled Virtual Classroom course to see all available dates and <u>register</u> to attend a scheduled course.

Many of our Virtual Classroom courses are also available On-Demand – see the list of <u>courses</u> available On-Demand with links to book.

When we are able to return to our scheduled face-to-face courses, we will be working with our training venue The Open University and our other partner venues to put together a policy for running our training courses safely, in line with government guidelines at the time.

In the event of any courses being postponed or delegates unable to travel, delegates who have a confirmed registered place will be guaranteed a place on the next available date for that course.

We also offer a <u>Blended Learning</u> programme where our courses are delivered through a combination of online Virtual Classroom and onsite training (in the UK only at the current time). This approach reduces the amount of time the trainer is needed onsite for face-to-face interactive training.

Consultancy and Training

As far as possible we are business as usual for our onsite consultancy and training services in the UK.

We advise you to get in touch as soon as possible to book future onsite and offsite consultancy services, as our consultants are already very busy for the first half of the year.

There are many services we can offer remotely without travel for either the client or the consultant. We can help you to review and optimise your methods and help you to get everything working as efficiently as possible which in turn will lead the way to improve the quality of your results.

We can help you with:

- Method review, development and optimisation
- Troubleshooting
- Applications support
- Data analysis

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- Technical authoring
- Advice for instrument acquisition and selection of add-ons and consumables

Find out more about our consultancy services.

For any onsite training or consultancy taking place at this current time for customers in the UK, we are of course following the government and NHS guidelines and encouraging good hand hygiene and the wearing of a face mask.

If you have developed any of the <u>coronavirus (COVID-19) symptoms</u> do not attend any of our training or consultancy, in-line with the <u>Government guidelines</u>. If your booked trainer or consultant develops any symptoms, then an alternative consultant may be offered, or the work will be postponed.

General advice and information about Coronavirus can be found on the NHS website.

We will of course update this statement as needed and keep you informed as best we can. Please see our <u>contact page</u> for ways to get in touch.

Take care,

The Anthias Team